

PowerChurch Software Return Policy

PowerChurch Software Products

PowerChurch Software products are backed by a 60 Day Money Back Guarantee. This applies to software products developed by PowerChurch Software, such as PowerChurch Plus, PowerChurch Online, and PowerChurch Check In.

PowerChurch Online

If canceled in the first 60 days, the full amount paid will be refunded. After 60 days, PowerChurch Online yearly subscribers will be refunded for any unused future months that were prepaid. The refund is calculated by taking the yearly rate paid less the number of months used at the monthly subscription rate. Partial months are not refunded.

Online Training Videos

Online training videos are backed by a 30 Day Money Back Guarantee.

Third Party Software Products

Third party software products that have been rebranded by PowerChurch Software, such as PowerChurch Mailroom have a 30 Day Money Back Guarantee.

Hardware Items

Hardware items, such as MICR check readers, bar code wands, and Dymo printers have a 30 Day Money Back Guarantee. Hardware items must be returned in like new, resellable condition, unless the return is for warranty repair or replacement on an item with factory defects.

Custom Programming Services

Custom programming services, such as Custom Reports and Data Conversions are non-refundable.

Initiate a Return/Refund

If you need to initiate a return for a refund on any of the products listed above, or would like clarification on our return policy, please give us a call at (800) 486-1800 to speak with a Customer Service representative. You will be given a Return Authorization number to include on the returned package. The original purchase price of the product will be refunded when your package is received. The initial shipping and return shipping will not be refunded.

Last updated: 07/25/2017